



## NEW HOLLAND SERVICE AND REPAIR INFORMATION

New Holland understands that you work under tight time frames and unpredictable circumstances. Being able to repair and service your own machinery is important, and we are pleased to offer you the ability to do it successfully. Your local New Holland Dealer is ready to assist you in selecting the diagnostic software, special service tools and manual documentation you need to successfully work on your equipment.

### FLEET MANAGEMENT INFORMATION

New Holland provides a comprehensive fleet management tool for connected vehicles to customers via MyPLM™ Connect. To access, go to [my.newholland.com](http://my.newholland.com) then click on “MYPLMCONNECT” in the upper right toolbox menu.

### ON-BOARD DIAGNOSTICS

Machine issues are identified by a specific Diagnostic Trouble Code (DTC) that can be accessed through the machine display or dash. Many machines allow for the basic description of the DTC to be viewed on the vehicle display as well as view signals or parameters related to that DTC.

### SERVICE AND REPAIR MANUALS

Operator manuals and installation instructions are available for equipment registered on [my.newholland.com](http://my.newholland.com). Interactive electronic versions of the service and repair manuals are available through our Customer EST subscription. Paper copies of service, repair and operator manuals are available through [www.mycnhistore.com](http://www.mycnhistore.com). To access, select your brand and then click the “Equipment Manuals” link at the bottom of the site.

### PARTS CATALOGS

An online parts catalog is available to customers via [www.mycnhistore.com](http://www.mycnhistore.com). To access, select the appropriate brand image based on your equipment to begin your search.

*Interested parties can contact their local New Holland dealer for more information on these resources. All tools/resources outlined are currently available in the marketplace to customers and end users – and will continue to be available in the future.*

### DIAGNOSTIC AND REPAIR TOOLS

You can purchase the mechanical tools required to perform tests, or to disassemble and reassemble equipment, through your local dealer. Mechanical tools are referenced in the service and repair manuals by part number and can be purchased using that number. If you have any questions, contact your dealer.

### ELECTRONIC DIAGNOSTIC TOOL (EST)

We are pleased to now offer a customer version of our EST. The Customer EST operates on a PC with Windows 10 (64-Bit) Operating System. This provides you the ability to connect to your New Holland equipment via a protocol adapter to the equipment’s CAN network.

Diagnostic functions the Customer EST provides:

- Controller status/version retrieval
- Parameter monitoring
- Fault code retrieval and clearing
- Electronic version of service manuals
  - Electrical and hydraulic schematics
  - Fault code descriptions and repair process
  - Disassembly and reassembly instructions

A subscription to the Customer EST can be purchased from a local authorized New Holland Dealer.

**Dealer training and installation fees may apply. For questions regarding the Customer EST or other service and repair information, visit your local New Holland Dealer.**

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